

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS EARNS HIGH 2027 MEDICARE STAR RATINGS

BOSTON, Oct. 13, 2026 /PRNewswire/ -- [Blue Cross Blue Shield of Massachusetts](#)' (Blue Cross) Medicare Advantage health plans are highly rated, according to the Centers for Medicare & Medicaid Services 2027 Star Ratings. Blue Cross' Medicare Advantage HMO plans earned an overall rating of 4.5 out of 5 Stars, while its Medicare Advantage PPO plans achieved 4 out of 5 Stars.ⁱ



MASSACHUSETTS

Why it matters: The CMS Star rating system helps people with and eligible for Medicare compare the quality of different plans so they can make informed healthcare decisions.

Key measures: CMS rates Medicare plans on how well they perform in specific categories, including:

- Member Experience
- Customer Service
- Plan Performance
- Chronic Condition Management
- Helping Members Stay Healthy

Blue Cross' approach: We achieved these high ratings due to a robust effort focused on improvement in every measure, particularly the quality of care members receive, and members' experience with Blue Cross and their health care providers.

What they're saying: "These exceptional ratings are a direct reflection of our ongoing commitment to high-quality care and support for Massachusetts Medicare members. We are incredibly grateful to our dedicated teams for their daily passion for service, which—combined with the critical collaboration of our provider partners—drives these positive health outcomes," said **Krista Bowers, Blue Cross' senior vice president of government programs.**

ⁱ Every year, Medicare evaluates plans based on a 5-star rating system.

About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts (bluecrossma.org) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to showing up for everyone like they're the only one and guiding our members to the exceptional healthcare they deserve – affordably, equitably and seamlessly. In keeping with our commitment, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on [Facebook](#), [Instagram](#), and [LinkedIn](#).

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