

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS IS THE ONLY COMMERCIAL PPO PLAN IN THE NATION TO RECEIVE 5 STARS FROM NCQA

BOSTON, Sept. 22, 2026 /PRNewswire/ -- [Blue Cross Blue Shield of Massachusetts](#) (Blue Cross) today announced that its Commercial PPO is the only Commercial PPO plan in the country to achieve a 5 out of 5 star rating from The National Committee for Quality Assurance (NCQA).¹



MASSACHUSETTS

The big picture: This 5-star rating marks the third consecutive year that Blue Cross' Commercial PPO has achieved this distinction, establishing it as one of the top health plans in the country.

- Blue Cross also earned an "Accredited" rating from NCQA on both Health Plan and Health Outcomes Accreditation programs.

What they're saying: "Our members are at the center of everything we do, and these ratings reflect our ongoing promise to provide access to high-quality care. This achievement is a direct result of our employees' commitment and the strength of our clinical network, all working together to support our members," **said Sarah Iselin, Blue Cross' president and CEO.**

NCQA rated over 1,000 health plans for their:

- Effectiveness of wellness and prevention efforts, including immunizations and cancer screenings
- Successful management of chronic illness
- Access to high-quality primary and specialty care
- Excellence in member experience

¹ NCQA's Commercial Health Plan Ratings 2026

About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts (bluecrossma.org) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to showing up for everyone like they're the only one and guiding our members to the exceptional healthcare they deserve – affordably, equitably and seamlessly. In keeping with our commitment, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on [Facebook](#), [Instagram](#), and [LinkedIn](#).

About NCQA

The National Committee for Quality Assurance (NCQA) is a private, nonprofit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. [NCQA's website](#) contains information to help consumers, employers and others make more-informed health care choices. NCQA can be found online at ncqa.org, on [Twitter](#), on [Facebook](#) and on [LinkedIn](#).

SOURCE Blue Cross Blue Shield of Massachusetts

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