BLUE CROSS BLUE SHIELD OF MASSACHUSETTS EARNS 4.5 OUT OF 5 OVERALL STARS FOR MEDICARE ADVANTAGE HMO AND PPO PLANS

BOSTON, Oct. 10, 2025 /PRNewswire/ -- The Centers for Medicare & Medicaid Services (CMS) has awarded an overall Stars rating of 4.5 out of 5 Stars to Blue Cross Blue Shield of Massachusetts' (Blue Cross') Medicare Advantage HMO and PPO plans for CY2026.[i]

Only 17% of rated health plans nationwide earned 4.5 Stars or greater.

Why it matters: The CMS Star rating system helps people with and eligible for Medicare compare the quality of different plans so they can make informed health care decisions.

Key measures: CMS rates Medicare plans on how well they perform in specific categories, including:

- Member Experience
- Customer Service
- Plan Performance
- Chronic Condition Management
- Helping Members Stay Healthy

Blue Cross' approach: The health plan achieved these high ratings due to a robust effort focused on improvement in every measure, particularly the quality of care members receive, and members' experience with Blue Cross and their health care providers.

What they're saying: "These outstanding results demonstrate our commitment to offering high-quality plans to Medicare beneficiaries in our state," said Blue Cross Senior Vice President of Government Programs Krista Bowers. "We're grateful to all of our employees for their dedication to our members and our provider partners for their continued collaboration, which has helped us achieve these ratings."

[i] Every year, Medicare evaluates plans based on a 5-star rating system.

About Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Massachusetts (bluecrossma.org) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to showing up for everyone like they're the only one and guiding our members to the exceptional health care they deserve – affordably, equitably and seamlessly. In keeping with our commitment, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

SOURCE Blue Cross Blue Shield of Massachusetts

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