

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS EARNS TOP SCORE ON 2025 DISABILITY INDEX

BOSTON, July 15, 2025 – For the sixth consecutive year, [Blue Cross Blue Shield of Massachusetts](#) (Blue Cross) has been named a ‘Best Place to Work for Disability Inclusion,’ scoring 100% on the [Disability Index®](#) – the world’s leading third-party benchmarking tool for evaluating corporate disability inclusion.

The big picture: The Disability Index measures performance across six key areas, including Culture & Leadership, Enterprise-Wide Access, Employment Practices, Community Engagement, Supplier Inclusion, and Responsible Procurement. Companies earning a top score are recognized as a “Best Place to Work for Disability Inclusion.”

What they’re saying:

- **Michele Courton Brown, chief business inclusion and belonging officer at Blue Cross:** “We’re honored to be recognized as a best place to work for disability inclusion once again. This recognition reaffirms our commitment to fostering a culture of inclusion and making sure our employees feel empowered and have the resources they need to perform their best.”
- **Jill Houghton, president and CEO of Disability:IN** “As we release this year’s Disability Index report, we celebrate the continued progress made by businesses around the world. Today, hundreds of the world’s leading companies are using this tool to benchmark and drive their disability inclusion efforts. Together, we are creating a global economy accelerated by disability inclusion.”

About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts (bluecrossma.org) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to showing up for everyone like they’re the only one and guiding our members to the exceptional health care they deserve – affordably, equitably, and seamlessly. In keeping with our commitment, we are rated among the nation’s best health plans for member satisfaction and quality. Connect with us on [Facebook](#), [Twitter](#), [YouTube](#), and [LinkedIn](#).

About the Disability Index®

The Disability Index® is the leading independent, third-party resource for the annual, confidential benchmarking of disability inclusion policies and programs in business. Now trusted by over 70% of the Fortune 100 and nearly half of the Fortune 500, the tool helps companies determine data-driven actions that can achieve tangible business impact.

For 2025, participation and scored benchmarks are open to companies operating in Brazil, Canada, Germany, India, Japan, the Philippines, The United States and the United Kingdom.

About Disability:IN

Disability:IN is the leading nonprofit resource for business disability inclusion worldwide. With the world’s leading companies as partners, Disability:IN drives progress through initiatives, tools, and expertise that deliver long-term business impact. [Are You IN?](#)

Additional assets available online:  [Photos \(1\)](#)