Blue Cross Blue Shield of Massachusetts earns 'excellent' rating

Company ranks in top 10 percent of plans nationally

BOSTON, Sept. 23, 2019 /PRNewswire/ -- Blue Cross Blue Shield of Massachusetts (Blue Cross) once again has been named one of the top health plans in the country, according to the nation's authority on health plan quality.

The National Committee for Quality Assurance (NCQA) awarded Blue Cross' Commercial HMO/POS plan and Commercial PPO plan 4.5 out of 5,[1] putting the not-for-profit health plan in the top 10 percent of commercial health plans in the country for clinical quality and member experience.

"Maintaining our position as one of the highest-quality health plans in the country again this year demonstrates our commitment to the relentless pursuit of quality, affordable health care with an unparalleled consumer experience," said Blue Cross Blue Shield of Massachusetts President & CEO Andrew Dreyfus. "We achieved these outstanding results yet again because of the hard work of our employees and their commitment to our members."

Each year NCQA rates approximately 1,400 health plans for their:

- Effectiveness of wellness and prevention efforts, including immunizations and cancer screenings
- Successful management of chronic illness
- Access to high-quality primary and specialty care
- Excellence in member experience

Blue Cross also earned an "Excellent" accreditation rating from NCQA.

To see the full list of ratings, visit NCQA's Health Insurance Plan Ratings 2019–2020.

[1] NCQA's Health Insurance Plan Ratings 2019–2020

About Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Massachusetts (bluecrossma.com) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to the relentless pursuit of quality, affordable health care *with* an unparalleled consumer experience. Consistent with our promise to always put our members first, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

About NCQA
NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (www.ncqa.org) contains information to help consumers, employers, and others make more informed health care choices.

SOURCE Blue Cross Blue Shield of Massachusetts

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