Blue Cross Blue Shield of Massachusetts Expedites Access To Care For Members Affected By Flooding And Severe Weather In Texas

BOSTON, July 30, 2019 /PRNewswire/ -- In response to recent severe storms and flooding in southernTexas, Blue Cross Blue Shield of Massachusetts (BCBSMA), Inc. is expediting access to care for members who live in affected areas of the state – specifically the counties of Cameron, Hidalgo and Willacy.

Through our national Blue Card plan, we provide health care coverage for people across the country, including more than 900 members in affected counties of Texas. In the wake of these severe storms, we are working to ensure that members can access health services and medications quickly and in locations convenient to them. For our members living in affected counties, effective immediately and for the next six weeks, we are:

- Allowing early refills of prescription medications
- Waiving referral, authorization and pre-certification requirements (if required) for medical and pharmacy services
- Offering medical and behavioral health visits through Well Connection, our telehealth platform, free of cost, including copayments and deductibles. Affected members should use the code "BCBSMA3."

About Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Massachusetts (bluecrossma.com) is a community-focused, tax-paying, not-for-profit health plan headquartered in Boston. We are committed to the relentless pursuit of quality, affordable health care*with* an unparalleled consumer experience. Consistent with our promise to always put our members first, we are rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

SOURCE Blue Cross Blue Shield of Massachusetts

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