Blue Cross Blue Shield of Massachusetts Earns Top Quality Rating For Second Year In A Row

Blue Cross is one of five top plans nationally

BOSTON, Sept. 21, 2017 /PRNewswire/ -- For the second year in a row, Blue Cross Blue Shield of Massachusetts (Blue Cross) was named a top-rated health plan in the country, according to the nation's experts on health plan quality.

The National Committee for Quality Assurance (NCQA) awarded Blue Cross' Commercial HMO/POS plan a top rating of 5 out of 5,[1] making us one of only five plans out of 500 in the country that earned this rating. NCQA also rated our Commercial PPO plan 4.5 out of 5, putting both among the highest-rated health plans in the nation for quality.

"Every day, we are focused on providing our members with quality, affordable health care. It is wonderful to be recognized for a second year in a row for the work that we do. We couldn't have achieved this impressive result without the partnership of our physicians and hospitals and our dedicated associates," said President & CEO Andrew Dreyfus.

Each year NCQA rates more than 1,400 health plans for their:

- Effectiveness of wellness and prevention efforts, including immunizations, cancer screenings, and disease treatment
- Access to high-quality primary and specialty care
- Member satisfaction

Blue Cross also earned an "Excellent" accreditation rating from NCQA.

To see the full list of ratings visit NCQA's Health Insurance Plan Ratings 2017–2018

About Blue Cross Blue Shield of Massachusetts

Blue Cross Blue Shield of Massachusetts is a community-focused, tax-paying, not–for–profit health plan headquartered in Boston. We're the trusted health plan for more than 25,000Massachusetts employers and are committed to working with others in a spirit of shared responsibility to make quality health care affordable. Consistent with our corporate promise to always put our 2.8 million members first, we're rated among the nation's best health plans for member satisfaction and quality. Connect with us on Facebook, Twitter, YouTube, and LinkedIn.

About NCQA

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations and recognizes clinicians in key clinical areas. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA's website (www.ncqa.org) contains information to help consumers, employers, and others make more informed health care choices.

[1] NCQA's Health Insurance Plan Ratings 2017–2018

SOURCE Blue Cross Blue Shield of Massachusetts

For further information: Amy McHugh, amy.mchugh@bcbsma.com, 617-246-2311